

Terms and Conditions

- Due to venturing in the open sea, half and full day charters are not suitable for children under the age of five-years -old.
- Children 5-14 years-old need to be supervised by an adult and must always wear a life jacket.

General:

1. A current New Zealand Maritime licensed Skipper will assist you and ensure you have a safe and enjoyable experience on your Ezifish Charter.
2. The Skipper on your Ezifish Charter has total authority on the vessel and any decision made by the Skipper overrides any prior agreement.
3. The Minimum number of passengers to make a charter is 4.
4. The Skipper will provide a safety brief (as required by MOSS) onboard prior to departure. Our primary concern is safety; therefore, customers must comply with any instructions from our Skipper, immediately, without argument.
5. Ezifish Charters Ltd will not be responsible for the damage or loss of any items or valuables brought onboard the vessel by customers.
6. By reserving your charter, you accept the risk and dangers associated with charter and open sea fishing and release Ezifish Charters Ltd, and its employees, of liability from any injury or death associated with such risk.

Reservations and Cancellations:

1. All reservations must be booked at least 5 days in advance.
2. All charters must be paid in full prior to departure or prior arrangements must be made with the Skipper of Ezifish Charters Ltd.
3. A 30% deposit must be paid to reserve your charter. Upon booking your charter an invoice will be sent to you via email.
4. Payments (deposits and remaining balance) can be paid via PayPal or in cash. If you require another payment method, contact Ezifish Charters Ltd directly.
5. Ezifish Charters Ltd take bookings via email, website or by phone.
6. Ezifish Charter Ltd will provide a refund (less our transaction and administration fee) for cancellations made more than 48 hours prior to your charter.
7. If your fishing charter cannot be rescheduled and is cancelled by Ezifish Charters Ltd, due to inclement weather, your 30% deposit will be fully refunded.
8. We reserve the right to charge up to 100% for bookings cancelled within 24 hours or for no-shows.
9. Gift Cards are not eligible for refunds or cash equivalent exchanges.

Privacy:

1. All personal contact details obtained from customers are used only for the expressed purposes of an Ezifish Charter booking. Ezifish Charter Ltd does not sell, distribute or release customers contact details to third parties.

Website Policy:

1. Ezifish Charters Ltd may take picture of charters, for marketing purposes. If customers do not wish to have their pictures taken, they may advise the Skipper, prior or during the charter.
2. The content of the pages of this website is for your general information use only and it is subject to change without notice.
3. This website contains material which is owned by or licensed by Ezifish Charters Ltd. This material includes but is not limited to, appearances, graphic, layout, design, font and images. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
4. Unauthorized use of this website may be a criminal offense and may give rise to a claim for damages.
5. On occasions there may be linked to external websites, provided to you for your convenience and to provide further information. Those external website links are in no way an indication that we endorse the website(s) and therefore we do not accept responsibility for the content provided on the linked website (s).